



Memorandum

To **All Users of Insurance Information Services**
From **Bob Brockie**
Date **Tuesday October 14, 2008**
Subject **Release 30 – Tips Sheet – New Look and Feel**

As you know, CGI is continuously evolving our products and services for our valued clients. Release 30 is scheduled to be deployed on Sunday, October 26, 2008 between 5:30am and noon. Clients may experience intermittent outages during this period while the Release is being deployed to production.

The following are some highlights of the release

RapidWeb - New Look and Feel

The RapidWeb application has been modified such that all applications have a common user presentation. All functionality remains the same however there are some changes in presentation. The highlight of these changes are:

1. Consistent banners on every page similar to the portal.
2. Menus have moved from the left side of the screens to become drop down menus at the top of the screen. As before, only authorized services will be displayed.
3. Naming conventions for buttons have been implemented. Below there is a chart showing what button names have changed to. Note that there has been no change to functionality or location for a button, simply the name has changed.
4. AutoPlus printing is now consistent with MVR printing in that the printer dialog box will automatically be brought up.
5. Grey labels have been used on each screen
6. A new look for the tabs in AutoPlus Gold, AutoPlus Platinum and the Company Directory. The same tab style will be used in the upcoming HITS and CTS presentations.



New Banner →

New Drop Down Menus

New Screen Labels

New Tab Design

Autoplus Gold Report

Print All Thursday, September 11, 2008 07:51 AM

- Summary
- Policies
- Vehicles
- Claims
- Other Losses

Requested By:	CGI - IBS, Florence Tam2	Identifier:	
For:	WHITE,NCOLE	Search By:	ON, W35125910545606
Address:	*** ATTENTION - 1 INQUIRIES IN LAST 12 MONTHS *** *** Claim Check - AutoPlus Check Passed ***		
Inquired Driver			
Licence Number:	ON, W35125910545606	Years Licensed:	9+
Birth Date:	6 Jun 1954	Age:	54
Gender:	Female		
Years Insured on AutoPlus:	2	At Fault Claims:	0
Claims in the Last 6 years:	6	Years Claim Free:	2
Claims on all policies			
Number of Claims:	6	Paid:	\$50424
Third party claims:	0	Expenses paid:	\$568
Previous Inquiries			
Dominion of Canada Gen. Ins.:	Sep 2007		
Economical Mutual Ins. Co.:	Apr 2005		
AXA Insurance (Canada)	Dec 2004		
Additional Data Sources			
BC Policy & Claims:	Future Service		
Quebec Policy & Claims:	Future Service		
US Policy & Claims:	Future Service		
Saskatchewan Claims:	Available		

New Search

Button Name Changes

New Name	Previous Name	Page Locations
CLEAR	RESET	<ol style="list-style-type: none"> 1. Autoplus (Classic, Gold & Platinum) Ordering screen 2. 90 Day Follow-Up Report Search Screen 3. Claim Check Search Screen 4. Autoplus Consumer Search Screen 5. MVR ordering screen (ALL Provinces)
SUBMIT	SEND	1. MVR Enter Request Screen (All Provinces)
	RUN REPORT	1. Autoplus Consumer Report (Internal to CGI)
	SEARCH	<ol style="list-style-type: none"> 1. MVR Inquiry Search Screen 2. Reprint MVR by licence screen
NEW SEARCH	CANCEL	1. Autoplus Consumer Search Results (Internal)
	RETURN TO SEARCH	1. VINCheck Response Screen
	BACK	1. Insurance Validation Response Screen
RETURN TO AUTOPLUS	RETURN	1. MVR List through Autoplus
EXIT	CANCEL	1. Autoplus Consumer Report (Internal)
	RETURN	<ol style="list-style-type: none"> 1. VINLink Plus Automobile 2. VINCheck Search Screen 3. VINCheck Details Screen 4. VIN Search Results through Autoplus
RETURN TO MVR MENU	FINISH	1. MVR Abstract Screen
	MVR MENU	1. MVR Request screen (for all provinces)

Territories added for AutoPlus reports

The AutoPlus menus now include separate entries so reports can be run for Nunavut, Northwest Territories and Yukon.

Hits Policy Data Submissions

As previously announced, CGI is prepared to accept Policy Data into our Habitational Insurance Tracking System (HITS) databases in Q4 of 2008. Most insurers have already been contacted and have been provided with the HITS Policy Data specifications. If you have not received a copy of the specification please contact your CGI Account Representative or Harvey Ledra at Harvey.ledra@cgi.com or at 905-771-5362.

Leasing Validation Service (LVS)

The iVALU name has been changed to Leasing Validation Service (LVS). In order to help people with this transition the menu now says LVS / IVALU.

New Features in AutoPlus Corrections

For authorized users with insurance companies, the ability to:
 add a claim has been introduced in the AutoPlus Corrections facility.

Billing Backups

For organizations with multiple billing backups (one for each company/brand), this release introduces single sign on for billing backup access. Representatives with access to multiple billing backups can now

do so with a single id and login. Authorized users will need to be transitioned to this new approach, so if interested, authorized users should send an email to Autoplus@cgi.com to request this change to be made.

Consumer Services – Consumer Feedback

As previously announced, the consumer services system is being launched with this release. The first component of the system is the Consumer Feedback system. This process allows consumers to enter feedback and direct it to a particular insurer. The insurer is then able to provide information or responses to the consumer with the correspondence being historied. In order to be enrolled in this system, Insurers should send an email to Autoplus@cgi.com and you will receive a response with information required in order to enroll in this service.

Sincerely,

Bob Brockie
Director, CGI Insurance Information Services