

# The IAO School

## A World of Knowledge



### Statutory Accident Benefits Specialist Training PART 1

#### Introduction

Part 1 is an intense 5-day course dealing with the receipt of and response to an Accident Benefit claim. This part will deal with the application of coverage including establishing priority, applying exclusions and limitations on claims involving the Medical and Rehabilitation coverage. Through practical hands-on case studies, the students will learn to read and understand Pre-Approved forms and Treatment Plans and understand the importance of timelines and responses. Pro-activity on a file is the theme of this course.

#### Topics covered include:

- Priority – Who is covered & Who is not
- Insurer & Insured Responsibility – Section 32 & Section 33
- Mandatory OCF Forms
- Compliance Requirements
- WSIB exclusion and handling guidelines
- Medical and Rehabilitation Benefits
- Understanding PAF and Treatment Plans
- Collateral Benefits
- Other Benefits – Part VI
- Dispute Resolution Process
- Reserving
- Examination

#### Instructors:

All of our instructors have many years of experience in their relevant field of expertise. This practical, hands-on course has been developed and implemented by the actual instructors based on standards, industry rules and regulations and their own professional experiences.

#### Accreditation:

- The IAO School – Certified Statutory Accident Benefits Specialist – Ontario on completion of Part 1 and Part 2
- 16 Hours RIBO – Technical (Part 1 only)
- Additional 16 Hours RIBO for Part 2

**Notice: Student enrolment limited to 12 students.**

**To Register:** Please complete the following registration form. Be sure to check the box beside the dates you would like to attend.



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IAO School – 150 Commerce Valley Dr. W Markham, Ontario

### How did you hear about us?

- Web site
- Email
- Flyer
- Word of mouth
- Returning student
- Supervisor/Manager

Name: Please print clearly

Company:

Address:

City: Province: Postal Code:

Tel: ( ) Fax: ( )

Email:

#### Attendance Authorized by:

Name: Title:

Tel: ( ) Email:

(GST # R142172998)

**Cost: \$995.00  
plus GST for the  
full 5 days**

Invoice company

Cheque enclosed  Visa  Master Card

Card #:

Expiry Date:

Signature:

#### Tuition is payable to:

#### CGI Adjusters Inc.

150 Commerce Valley Dr. W  
Markham, Ontario L3T 7Z3  
Attention: Wenda McEachern  
Tel: (905) 474-7495 Toll Free: (800) 268-8080  
Fax: (905) 474-9541

E-mail: [wenda.meachern@cgi.com](mailto:wenda.meachern@cgi.com)