



Memorandum

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To **All Users of Insurance Information Services**  
From **CGI, Insurance Information Services**  
Date **Friday, December 23, 2011**  
Subject **OPP Detachment Police Services, Whitby, Aurora, Port Credit, and Cambridge no longer part of PROS**

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This is to advise our clients that OPP Detachment Police Services of Whitby, Aurora, Port Credit, and Cambridge have issued notification to CGI that their offices are no longer allowed to release police reports to 3<sup>rd</sup> parties like CGI. In light of this sudden decision by the OPP, CGI will be unable to facilitate the ordering of PROS reports and will be forced to end the Police Report Ordering Services (PROS) contract with the mentioned Detachment Police Services.

It is possible that requests made in December 2011 may not be fulfilled by the above Police Service offices due to this sudden change, and although CGI is making every effort to work with the above offices to have these outstanding requests fulfilled, there is no guarantee that they will be. Should there be new developments to this matter; CGI will communicate the details to you.

Therefore, effective immediately, and dated December 23, 2011, requests for reports to these OPP offices will no longer be available in CGI PROS system. You will have to contact the OPP office directly for a Police Report.

Please be advised that other OPP and Regional Police Services are also reviewing their privacy policies that may affect PROS reporting. We will communicate to you when more information is received.

Sincerely,

CGI Insurance Information Services