



Memorandum

To **All Users of Insurance Information Services**
From **Bob Brockie**
Date **Monday April 13, 2009**
Subject **Insurance Information Services (IIS) Scheduled Release 31**

Release 31 is scheduled to be deployed on Sunday, May 3, 2009. Users may experience intermittent outages between 5:30am and 1pm while the deployment and testing takes place.

As previously announced, CGI is migrating our Habitational Insurance Tracking System (HITS) onto our Single Sign On platform. While this migration has many benefits, one specific advantage is the search for Possible Claims section has been optimized to draw attention to the most relevant claims. Users of the current HITS application will also enjoy the benefits of this change as the increase of relevant possible matches will also be returned on the existing HITS application

This change will be effective May 3, 2009

CGI thanks you for your continued support and we look forward to continuously evolving our products and services for our valued clients.

Sincerely,

Bob Brockie
Director, CGI Insurance Information Services