

**Business Solutions Through Information Technology**



Memorandum

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To **All Users of Insurance Information Services**  
From **Insurance Information Services**  
Date **Wednesday July 7, 2010**  
Subject **Planned Production Outage Sun. July11 /10**

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This is to inform you that CGI will be performing planned maintenance activities in our production environment on Sunday July 11, 2010. As a result all production services will be unavailable for RapidWeb from 10:00pm Saturday July 10, 2010 to approximately 11:00 am Sunday July 11, 2010.

CGI thanks you for your continued support.

Sincerely,

Insurance Information Services