

Business Solutions Through Information Technology



Memorandum

To **All Users of Insurance Information Services**
From **Insurance Information Services**
Date **Monday March 15, 2010**
Subject **Planned Production Outage Sun. March 21/10**

This is to inform you that CGI will be performing planned maintenance activities in our production environment on Sunday March 21, 2010. As a result all production services will be unavailable for RapidWeb and SMART from 11:00pm Saturday March 20, 2010 to approximately 11:00 am Sunday March 21, 2010.

CGI thanks you for your continued support.

Sincerely,

Insurance Information Services