



Memorandum

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To **All Users of Insurance Information Services**  
From **CGI, Insurance Information Services**  
Date **Friday, December 23, 2011**  
Subject **Peel Regional Police - no longer part of PROS**

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This is to advise our clients that Peel Regional Police has issued notification to CGI they have changed their process for the release of personal information to 3rd party companies like CGI. In light of this decision by the Peel Regional Police, CGI will be unable to facilitate the ordering of PROS reports and will be forced to end the Police Report Ordering Services (PROS) contract with the Peel Regional Police.

It is possible that requests made in December 2011 may not be fulfilled by the Peel Regional Police office due to this sudden change, and although CGI is making every effort to work with the above office to have these outstanding requests fulfilled, there is no guarantee that they will be. Should there be new developments to this matter; CGI will communicate the details to you.

Therefore, effective January 1, 2012, requests for reports to the Peel Regional Police office will no longer be available in the CGI PROS system. You will have to contact the Peel Regional Police directly for Police Reports.

Sincerely,

CGI Insurance Information Services