

Business Solutions Through Information Technology



Memorandum

To **All Users of Insurance Information Services**
From **Insurance Information Services**
Date **Wednesday, April 20, 2010**
Subject **Planned Production Outage Sun. April 25/10**

This is to inform you that CGI will be performing planned maintenance activities in our production environment on Sunday April 25, 2010. As a result all production services will be unavailable for RapidWeb, GAPI, web services and SMART from 10:00pm Saturday April 24, 2010 to approximately Noon Sunday April 25, 2010.

CGI thanks you for your continued support.

Sincerely,

Insurance Information Services