



Memorandum

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To **All Users of Insurance Information Services**  
From **CGI IIS Production Support Team**  
Date **Friday, March 5<sup>th</sup>, 2010**  
Subject **CGI Maintenance Sunday, March 7<sup>th</sup>, 2010**

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Valued Clients,

Please note that CGI will be performing maintenance on their IIS systems starting from Sunday, March 7<sup>th</sup>, 2010 from 6:00 am to Sunday, March 7<sup>th</sup>, 2010 12:00 noon. Please be aware that there is a potential for intermittent outages during this period due to this activity

CGI thanks you for your continued support.

Sincerely,

CGI IIS Production Support Team