



Memorandum

To **All Users of Insurance Information Services**
From **Bob Brockie**
Date **Thursday February 4, 2010**
Subject **Insurance Information Services (IIS) – Planned outage Sun. Feb 7/10**

This is to inform you that CGI will be having a planned outage on Sunday February 7, 2010 for important maintenance activities. As a result of this outage all RapidWeb and SMART Services will be unavailable from 10:00 pm Saturday February 6 to approximately 3:00 p.m. Sunday February 7th, 2010.

CGI thanks you for your continued support and we look forward to continuously evolving our products and services for our valued clients.

Sincerely,

Bob Brockie
Director, CGI Insurance Information Services