



Memorandum

To **All Users of Insurance Information Services**
From **Bob Brockie**
Date **Wednesday November 18, 2009**
Subject **Release 34 Scheduled - Insurance Information Services (IIS)**

Release 34 is scheduled to be deployed on Sunday, December 13, 2009. Users may experience intermittent outages between 5:30am and 1pm while the deployment and testing takes place.

CGI thanks you for your continued support and we look forward to continuously evolving our products and services for our valued clients.

Sincerely,

Bob Brockie
Director, CGI Insurance Information Services